

**NIAGARA FALLS POLICE DEPARTMENT**  
**GENERAL ORDER**

EFFECTIVE DATE: 10/02/2013	SUBJECT:  <b>HYPER REACH NOTIFICATION SYSTEM</b>	Number 340.00 (NYSLEAP O-55-8)
RESCINDS: 06/07/2010		Number of pages 2

**I. Purpose:**

- A. To establish a uniform policy and procedure for the activation of the Hyper Reach Notification System.

**II. Definitions:**

A. Hyper-Reach Emergency Notification System

- 1. Hyper-Reach is run by the Niagara County Sheriff's Department (NCSD). It allows emergency agencies to communicate emergency messages to thousands of people with a single phone call. Hyper-Reach allows responses via touch pad or instant call-in, targets calls by geographic criteria, municipal boundaries, and police beats to achieve a highly defined target population.

**III. Policy:**

- A. The Hyper Reach Notification System shall be activated when the on-scene police supervisor deems it necessary for the overall safety of the public in the vicinity of any incident scene.

**IV. Procedure:**

- A. The on-scene police supervisor shall notify the Desk Lieutenant.
- B. The Desk Lieutenant will notify the Police Dispatcher of the activation.
- C. The Police Dispatcher shall notify the Niagara County Sheriff's Department that the Hyper Reach Notification System is to be activated for the incident.
  - 1. The Desk Lieutenant shall provide NFPD Dispatchers with the exact message desired. The Dispatcher shall pass the exact message along to NCSD.

2. On-scene police supervisor will provide the geographical limits for the notification.
  3. Accurate information must be given – zip codes, street numbers, etc.
- D. The NFPD dispatchers shall notify the Niagara County Sheriff's Office Communications Division when the incident is over.